# QuickBase Social Recreation Business Guide



#### SUPPORT SERVICES

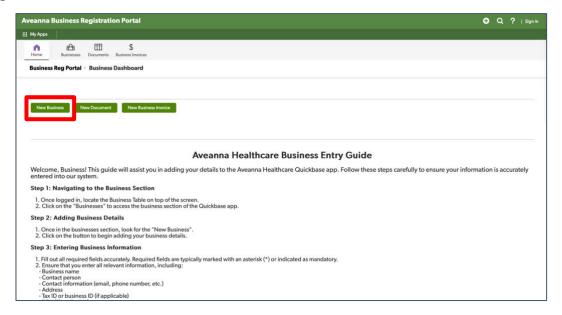
Aveanna Healthcare-For External Use

Last revision: 10/10/2024

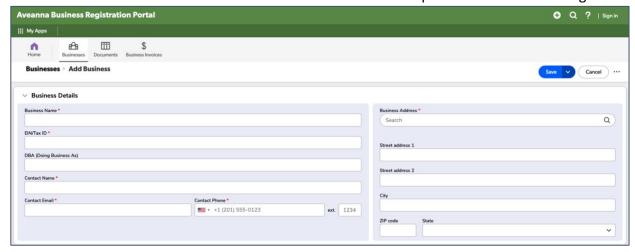
This guide will show businesses how to register for payments and submit invoices to Aveanna Healthcare Support Services using the QuickBase system.

### **Registering for Payments in QuickBase**

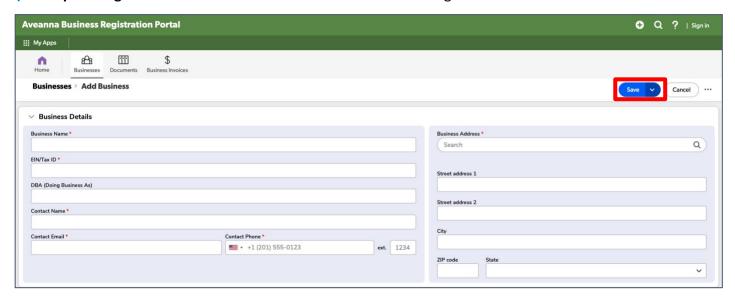
- 1) Navigate to the QuickBase Aveanna Business Registration Portal: Use the link below to enter the Business Portal.
  - https://premierhealthcareservices.guickbase.com/db/bt3i2dgxc?a=td
- Begin registration: Click on the "New Business" button on the left corner.



3) Fill-out the "Business Details" form: Use the fields to enter the required information for registration.

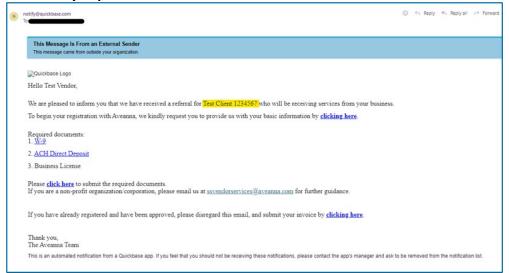


- Enter the Business Name.
- Enter EIN/Tax ID number.
- Enter DBA (Doing Business As) information (if applicable).
- Enter the Business' Contact Name.
- Enter Business' Contact Email.
  - **NOTE:** Email must be accurate as it will be used to alert the business of the progress and important updates for service.
- Enter the Business' Contact Phone number.
- Enter or Search for Business' Address.
  - **NOTE:** This is required.
- 4) Complete registration: Click the "Save" button to submit the registration.



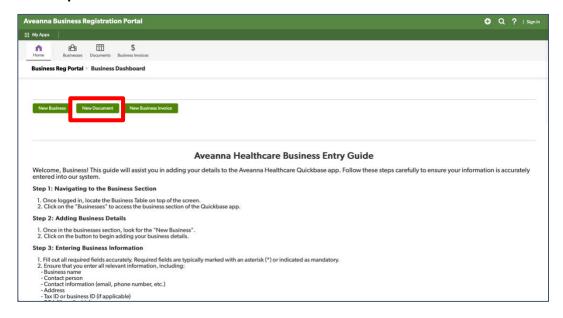
#### Result

Business will receive an email confirming the registration information and necessary documentation needed from sender mailbox: **notify@quickbase.com.** 

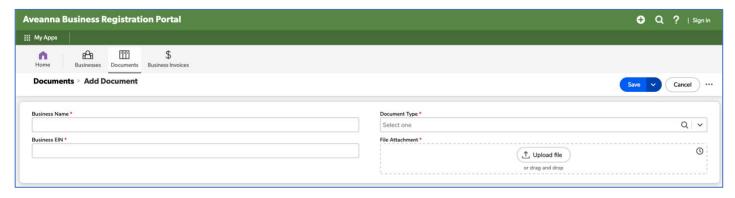


### **Attaching Documentation in QuickBase**

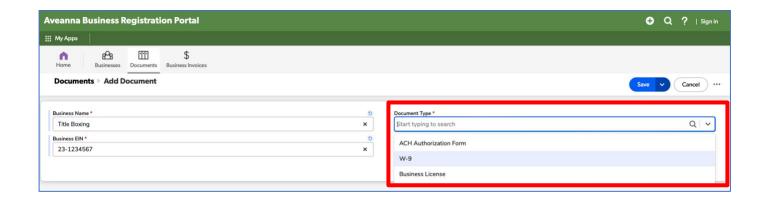
- NOTE: A W-9 and Business License is REQUIRED for all Businesses.
  - If you DO NOT have a Business License, please contact the Aveanna Support team for assistance at <u>ssvendorservices@aveanna.com</u>.
- Navigate to the QuickBase Aveanna Business Registration Portal: Use the link below to enter the Business Portal.
  - https://premierhealthcareservices.quickbase.com/db/bt3i2dqxc?a=td
- 2) Begin document upload: Click on the "New Document" button.



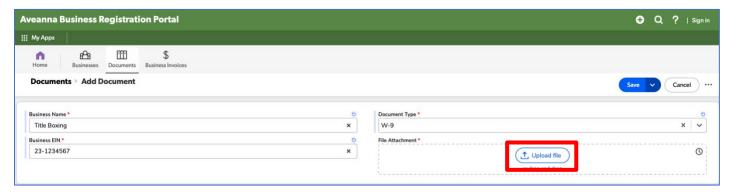
Fill-out the "Add Document" form: Use the fields to enter the required information for document upload.



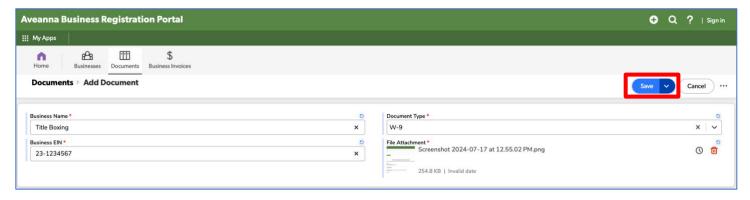
- 3) Enter Business Name.
- 4) Enter Business EIN.
- 5) Use the drop-down menu to select "Document Type".



6) Attach document file: Click the "Upload file" button and attach the corresponding document.



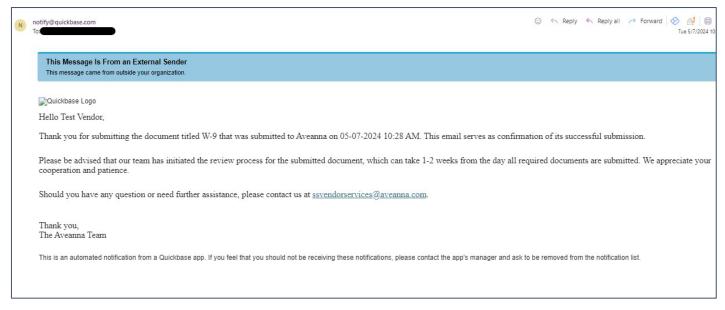
7) Upload document: Click the "Save" button to upload the document.



• NOTE: If Step 6 is completed successfully screen will show attachment in "File Attachment" field as seen above.

#### Result

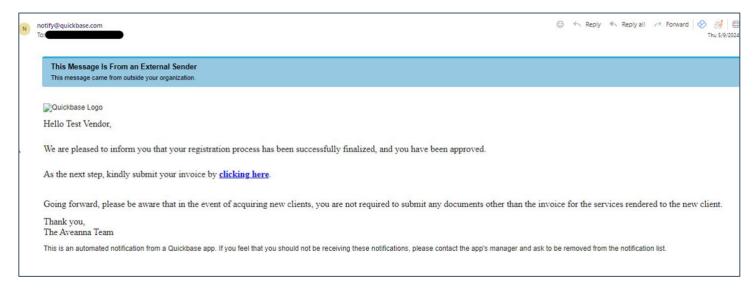
Business will receive an email confirmation of document upload from sender mailbox: notify@quickbase.com.



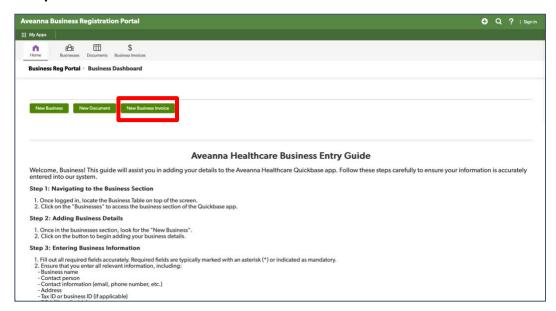
NOTE: Repeat steps 1-7 for all other documents.

### **Uploading an Invoice in QuickBase for Payment**

- 1) Navigate to the QuickBase Aveanna Business Registration Portal: Use the link below to enter the Business Portal.
  - NOTE: Once the business has been added, they will receive the email below. They can click on the link in the email of access the Business Registration Portal or navigate to: <u>Business Reg</u> <u>Portal - Add Business Invoice</u>
  - IMPORTANT: Business will need the client UCI#. The Client UCI# can be found in the original referral email.

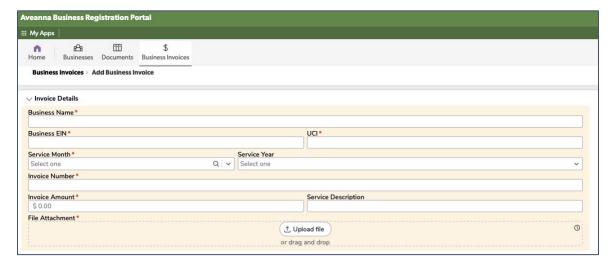


2) Begin invoice upload: Click on the "New Business Invoice" button.



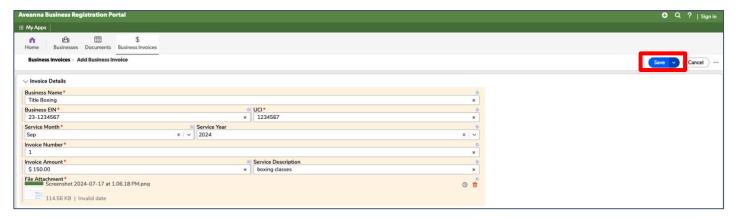
Fill-out the "Invoice Details" form: Use the fields to enter the required information for invoice upload.

- 3) Enter Business Name.
- 4) Enter Business EIN.
- 5) Enter the UCI number.
- 6) Use the dropdown menu to enter the Service Month.
- 7) Use the dropdown menu to enter the Service Year.
- 8) Enter the Invoice Number.
- 9) Enter the Invoice Amount.
- 10) Enter Service Description. For example, "boxing classes".
- 11) Use the Upload File button to attach the Invoice.



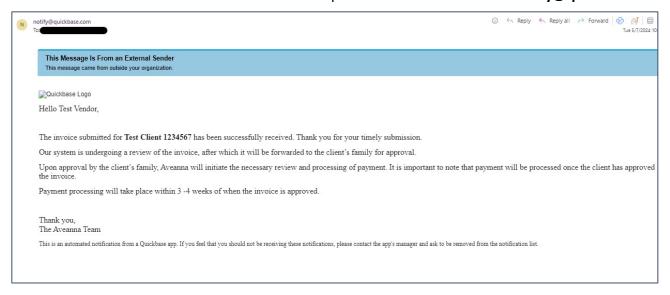
 NOTE: If Step 10 is completed successfully screen will show attachment in "File Attachment" field as seen below.

12) Click the "Save" button to upload the invoice.

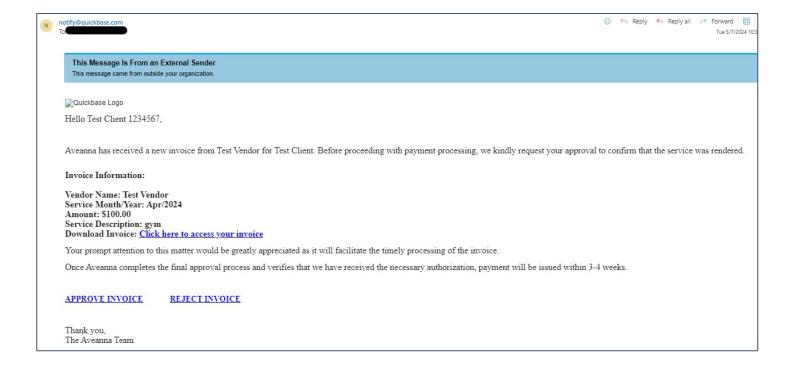


#### Result

Business will receive an email confirmation of invoice upload from sender mailbox: notify@quickbase.com.



• NOTE: An email will be sent to the Client upon invoice submission prompting for the approval.



## **Troubleshooting**

- 1. If you encounter any issues during the referral entry process, contact the Aveanna Support team for assistance at <a href="mailto:ssvendorservices@aveanna.com">ssvendorservices@aveanna.com</a>.
- 2. Ensure that you have a stable internet connection throughout the referral entry process to prevent data loss or submission errors.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingü.stica. Llame al 1-888-255-8360 (TTY: 711). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-888-255-8360 (TTY: 711)。

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